

Great Western Hospital is beginning to offer face-to-face appointments again, alongside virtual appointments where appropriate.

They are reviewing waiting lists and rebooking patients in order of clinical priority.

You will receive a letter or text message if there are changes to your appointment.



You must wear a face mask or face covering when attending a GP appointment or an appointment at Great Western Hospital.

There may be exceptions such as young children and people with breathing difficulties.

For further information, please speak to a member of staff.



Staff at Great Western Hospital have done all they can to reduce the risk of infection for patients and visitors, including:

- **Regular deep cleaning**
- **Strict social distancing rules**
- **Strict hand hygiene**
- **Face masks for patients, visitors and staff**
- **Separate entrances for staff and patients or visitors**
- **Virtual appointments where possible.**

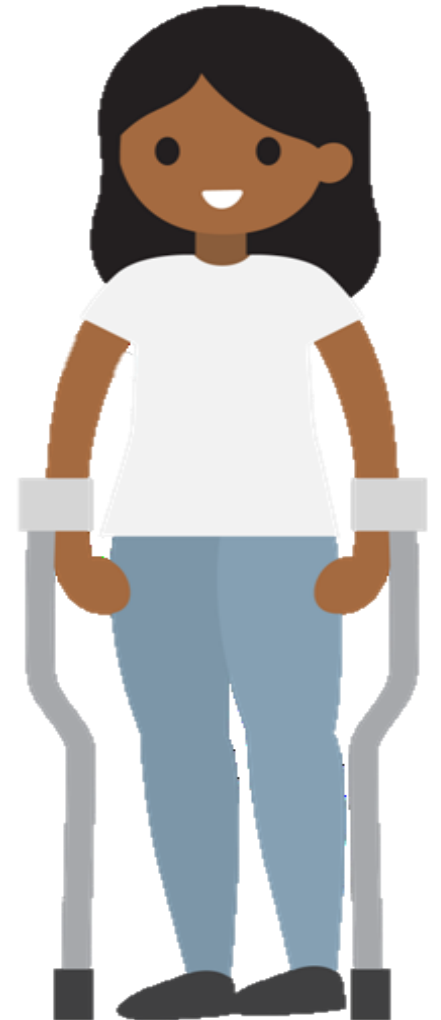


Great Western Hospital has three COVID-19 Advice Points at each patient and visitor entrance; the main Atrium, Brunel Treatment Centre and the west entrance by Boots Pharmacy.



If you need to attend an outpatient appointment at Great Western Hospital, please remember that you need to attend this appointment alone, unless:

- **You have been advised otherwise by a clinician**
- **You have a physical or mental disability**
- **You are under the age of 16**



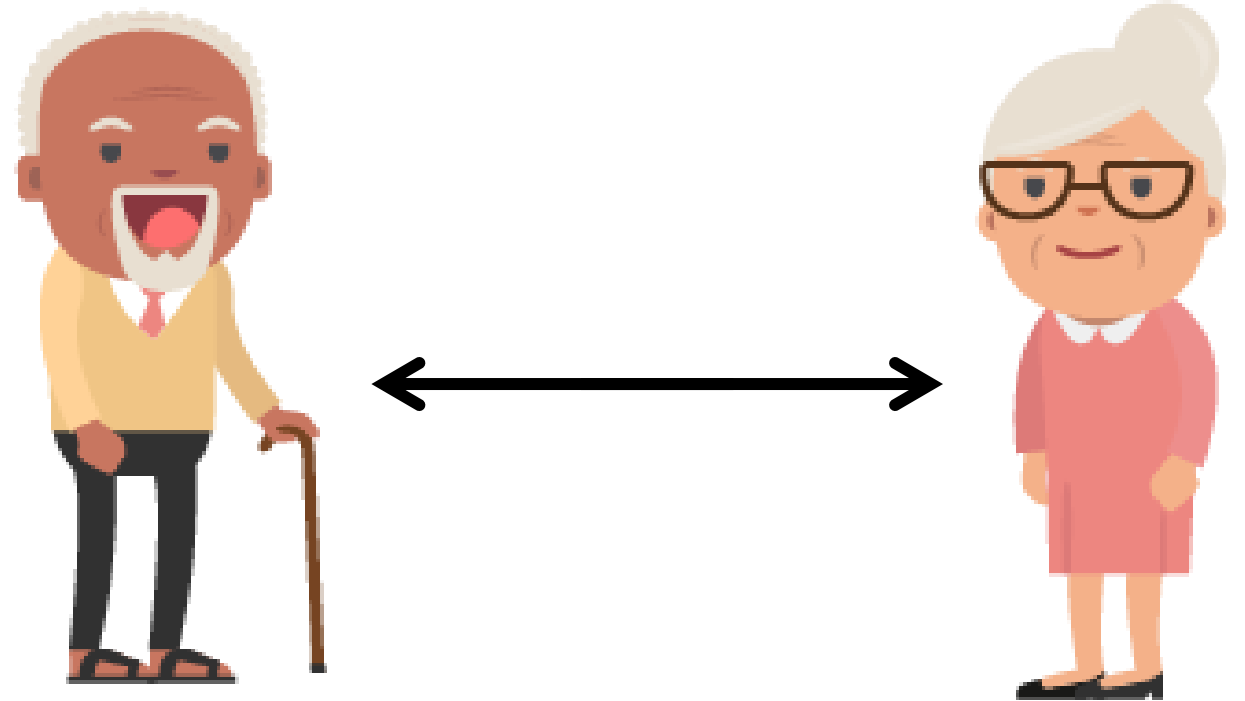
If you would like to visit somebody who is an inpatient at Great Western Hospital, please contact the ward beforehand to agree a time.

Visit [gwh.nhs.uk](https://www.gwh.nhs.uk) for more information on current visiting restrictions.



Social distancing is important to reduce the risk of infection.

Please ensure you keep your distance from others.



If you have a telephone appointment coming up, we will phone you, so please be available at the appointment time you've been given.

You do not need to come here for your appointment - you can speak to our staff in the comfort of your own home.



If you are waiting for an appointment at Great Western Hospital, please note that we cannot contact the hospital on your behalf to get the appointment booked in.

The hospital will be in touch with information about your appointment – please be patient while they work to re-book a number of appointments.

Please contact your GP if your condition worsens.